



At Citizen Canine we pride ourselves on the individual care and attention we give to every dog that comes to stay with us. Our upgrade options extend this personal care with even more one-on-one time between your canine and our staff. Customized sessions can provide extra nurturing for sensitive dogs or extra mental stimulation for energetic dogs. We can also work to support your training goals or introduce new skills. Each session lasts approximately fifteen minutes.

*We can customize a vacation that's perfect for your dog.*

### **Love Supreme**

Our love supreme session is loaded with belly rubs, special cookie treats and your dog's favorite games. We may snuggle on the futon in the staff lounge or soak up some sunshine outside if the weather is nice. Feel free to bring a toy or brush for this one, it's a favorite! \$10 per session

### **T-Touch Therapeutic Massage**

T-touch is a unique style of massage which focuses on relaxation through specific touch patters. T-Touch is perfect for nervous dogs, first time boarders, or dogs that may have some separation anxiety. Our staff has been trained by a certified T-touch practitioner. You can read about specific touch techniques and the scientific basis of this massage in "Getting in T-touch with Your Dog" by Linda Tellington Jones or check out [www.lindatellingtonjones.com](http://www.lindatellingtonjones.com).

\$10 per session

### **Extra Playtime**

This is the #1 choice of many fetch-aholics because there is usually a ball involved. Fetch, chase and tug are always popular but if your dog prefers other games please let us know. Your dog can play alone with a staff member or bring his favorite canine buddy along. \$10 per session



### **Tricks Training**

We now offer Tricks Training! Create a truly impressive trickster by introducing your pooch to tricks training. We offer High Five, Roll-Over, Spin & Twirl, Sit Pretty, Bang or Take a Bow. This is a great creative outlet that is sure to impress! \$15 per session

### **Basic Obedience**

Could Rover use a refresher? Our staff trainers offer personalized, enjoyable training sessions. We can practice basic commands such as sit, down, stay, come and leave it. We can also focus on improving your dog's good manners, such as greeting people without jumping up and walking politely on leash. We can even target a specific training challenge such as developing foolproof recall, even around dog distractions! \$15 per session

We use dog friendly reward based training methods similar to Sirius Puppy Training or the SF SPCA. These methods are humane, fun for everyone and highly effective. Our staff attends classes to keep current with the new methods and to maintain consistent skills. These session are meant to reinforce, not replace, your work at home with you dog. We encourage owners to attend a basic obedience course (Sirius Puppy Training 510-658-8588) to learn specific training skills.

We always keep the best interests of our guests in mind. The following guidelines are designed to make your pet's stay with us a positive experience for all.

## Compatibility

Citizen Canine welcomes socialized, spayed or neutered dog, who are at least 15 weeks old. (The spay/neuter requirement is waived for puppies under seven months old) All dogs and their guardians must make an appointment for a complimentary pre-boarding interview with a staff trainer. We use this time to learn about your dog's social, behavioral, and medical history, to explain our services, to answer your questions, and to give you a complete tour of the facility. If your dog has never boarded before, or has a history of separation anxiety, we may require a trial overnight in advance of a long stay. Additional charges may apply to dogs with special needs.

## Hours

Citizen Canine is staffed 24 hours per day. Check-in hours are 7 am to 7 pm. Seven days a week. Check-out is 7 am to 10 am. Day care rates will apply to guests who stay past 10 am on their departure day. Late check-out can be arranged 7 days a week until 9 pm for a \$15 fee.

## Reservations

We recommend reserving your dog's stay as far in advance as possible. We ask for a minimum of 2 nights over the weekends and longer for major holidays. Please cancel your reservation at least 72 hours prior to your arrival date to avoid charges. We hold all reservations with a valid Visa or MasterCard.

Our front desk staff are often busy checking guests in and out, and taking care of our canine guests. If you call during business hours and get our voicemail, PLEASE leave a message including your name, dog's name, best contact number to reach you, and the specifics of your reservation request. We will return your call as soon as possible.

## Vaccinations

All guests must be vaccinated for Rabies, DHPP (every 3 years), and Bordetella (annually). Bordetella is an intranasal vaccine that should be administered at minimum 7 days prior to boarding. Puppies under six months old are not required to have had a Rabies vaccination, but must have received at least two rounds of DHLPP vaccination, and Bordetella. Please provide us with copies of your pet's vaccination records.

## Meals and Medications

Our guests receive 2 individually prepared meals each day. We are pleased to accommodate special feeding instructions. It is best for your dog's health to maintain a consistent diet, so we recommend you bring an adequate supply of your dog's own food, either individually packaged and labeled "Breakfast" and "Dinner" in small Ziploc bags, or a lump sum in a large Ziploc bag. Alternatively, we feed our guests California Natural dog food ([www.naturapet.com](http://www.naturapet.com)), which was rated by Whole Dog Journal as one of the best commercial dog foods. If your dog is taking prescription medication, please bring them in separate, clearly marked containers with written instructions for administration. Do not pre-mix medications into your pet's food.

## What should I bring?

For safety reasons, your dog should only be wearing a flat nylon or leather collar; no choke or pinch collars. Lupine brand collars are available for purchase in the lobby. You are welcome to bring a few items from home that will make your pet more comfortable during his stay, like a favorite blanket, toy or chew. And favorite treats are always welcome! We discourage you from bringing anything of high value, sentimental or otherwise, or anything that cannot be machine washed. Please leave food bowls, food scoops, tennis balls, and Kongs at home- we have plenty here!

## Grooming

All dogs receive a complimentary basic bath (Shampoo only) after a five night stay. (Dogs with extra fluffy or long coats receive a brush and spritz). As an extra service we offer paid baths (Shampoo and Conditioner), nail trims and ear cleaning. Prices vary.

## Overnight Boarding

\$44-\$57 per night depending on the size of your dog and the time of year.

Family Discounts for multiple dogs

10% discount for visits of 10 nights or longer

Complimentary bath with stays of 5 nights or longer

## Daycare

All dogs \$35 per day

Pre-Paid 10-Pack (10 visits) \$315- One Dog

Pre-paid 10-Pack (10 visits) \$285- Two Dogs

## Upgrades

Basic Obedience or Tricks Training \$15 per session

Love Supreme, T-touch or Extra Playtime \$10 per session